

Save time and money with the mail order program

Receive a 90-day supply of select drugs mailed directly to your front door. There are no shipping and handling fees.

The mail order program is offered in partnership with Elixir Pharmacy. Using this program may reduce or eliminate your pharmacy visits.

Generally, the drugs we provide through mail order are drugs that you take on a regular basis for a chronic or long term medical condition. Therefore, our mail-order service **requires you to order a 90-day supply.**

Once enrolled, you can contact your pharmacy 10 days before you think the drugs you have on hand will run out. Elixir Pharmacy will then process your refill and ensure your next order is shipped to you in time.

Contact AgeWell New York Member Services if you have any questions about which medications may be covered.
1-866-237-3210 | TTY/TDD 1-800-662-1220



AgeWell New York Health Plans give you flexibility in choosing health care coverage that's right for you, and helps maintain your overall health and well-being. Plan options include Medicare Advantage Prescription Drug Plans for those with Medicare, Medicare and Medicaid and a Medicaid Advantage Plus Plan for those who need community based long term care services and supports in the home. Plans available for those residing in the New York Metropolitan area including Bronx, Kings (Brooklyn), Nassau, New York (Manhattan), Queens & Westchester counties.



We're here for your call.

Toll Free 1-866-237-3210
TTY/TDD 1-800-662-1220
info@agewellnewyork.com
agewellnewyork.com

Hours are 7 days a week from 8:00 a.m. to 8:00 p.m.
Note: From April 1 to September 30, we may use alternate technologies on weekends and federal holidays.

AgeWell New York, LLC is an HMO/HMO D-SNP plan with Medicare and NY State Medicaid contracts. Enrollment in AgeWell New York, LLC depends on contract renewal. AgeWell New York complies with applicable Federal civil rights laws and does not discriminate on the basis of races, color, national origin, age, disability, or sex. AgeWell New York cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.
H4922_HMORX_M Accepted 08292021



2022

LiveWell (HMO) Mail Order Pharmacy Program

Convenient, Dependable and Affordable



WELLNESS DELIVERED TO YOUR DOOR

Toll Free 1-866-237-3210
TTY/TDD 1-800-662-1220
agewellnewyork.com

Benefits

Wellness

- > Helps you stay on track with your doctor's treatment plan.
- > Lessen the stress of managing refill schedules.

Convenience

- > Delivery to your home or location of your choice.
- > Eliminate extra trips to the pharmacy.
- > Refills are easy - just one phone call away from receiving your next order.

Affordable

- > No shipping and handling fees.
- > Save money on a larger supply.



Cost Sharing Tiers

The cost of your maintenance drug depends on the Formulary Tier in which it falls and if you receive Low Income Subsidy. **Review the table below for cost information.**

LiveWell (HMO)

Cost-Sharing Tier	Standard retail cost-sharing* (in-network) (30-day/90-day supply)	Mail-order cost-sharing* (up to a 90-day supply)
Tier 1 (Preferred Generic)	\$3 / \$7.50	\$0
Tier 2 (Generic)	\$15 / \$37.50	\$22.50
Tier 3 (Preferred Brand)	\$47 / \$129.25	\$117.50
Tier 4 (Non-Preferred Drug)	\$100 / \$275	\$250
Tier 5 (Specialty Tier)	27%	27%

* Costs reflected are for drugs filled while in the Initial Coverage Stage. Part D deductibles must be met for Tier 3, Tier 4 and Tier 5 drugs. Costs will differ in the Coverage Gap Stage and the Catastrophic Coverage Stage. Please refer to your plan's Evidence of Coverage for more information.

Enroll Today

REGISTER ONLINE

- 1) Go to elixirsolutions.com
- 2) Click register now
- 3) Create your member profile

Once registered, you can:

- Select your shipping preferences
- Add a credit card to your account
- Change your personal information
- Order and track refills in your account
- View your order history

REGISTER BY PHONE

1-866-909-5170 | TTY/TDD: 1-800-662-1220

Monday – Friday 8:00 am – 10:00 pm,
and Saturday 8:30 am – 4:30 pm

REGISTER BY MAIL

Complete enrollment form and mail to Elixir Pharmacy at: 7835 Freedom Ave NW, North Canton, OH 44720

E-PRESCRIPTIONS

Have your physician electronically prescribe (e-prescribe) your refills.

Call or fax your next 90-day prescription:

Call Center: 1-866-909-5170 or

TTY/TDD: 1-800-662-1220

Fax: 1-866-909-5171

If you have questions about the mail order pharmacy program or need this information in another language, please call AgeWell New York at **1-866-237-3210** or TTY/TDD **1-800-662-1220** from 8:00 am to 8:00 pm, 7 days a week. You can also visit us online at www.agewellnewyork.com.